

Business Skills & Professional Development

Basics of Business Math (6 courses)

Basics of Business Math: 1 Fractions
Basics of Business Math: 2 Decimals
Basics of Business Math: 3 Calculator
Basics of Business Math: 4 Equations
Basics of Business Math: 5 Percents
Basics of Business Math: 6 Reports

Building Relationships (3 courses)

Building Relationships: 1 Socializing at Work
Building Relationships: 2 Understanding Behavioral Intentions
Building Relationships: 3 Choosing Your Approach

Business Ethics (4 courses)

Business Ethics: 1 What You Don't Know Can Hurt You
Business Ethics: 2 Everyday Ethical Dilemmas
Business Ethics: 3 Ethical Dilemmas and the Law
Business Ethics: 4 Individual Values; Organizational Values

Call Center (14 courses)

Call Center Structures : The Call Center Profession
Call Center Operations : Performance Measurement
Call Center Operations : Workforce Management
Call Center Operations: Call Center Technologies
Call Center Structures : Customer Relationships
Introducing Contact Centers: Contact Center Essentials
Introducing Contact Centers: CSR Success Criteria
Introducing Contact Centers: Customer Response Etiquette
Communicating Effectively: Build Customer Rapport 1
Communicating Effectively: Build Customer Rapport 2
Handling Contacts Professionally: Maximize Call Performance 1
Handling Contacts Professionally: Maximize Call Performance 2
Preparing for Mutual Success: Satisfy Customer Needs
Preparing for Mutual Success: Reduce CSR Stress

Communicating with Power (6 courses)

Communicating with Power: 1 Elements of Powerful Communication
Communicating with Power: 2 Persuasive Appeals
Communicating with Power: 3 Modes of Persuasion
Communicating with Power: 4 Active Listening
Communicating with Power: 5 Resolving Conflict
Communicating with Power: 6 Negotiation

Communications (22 courses)

Communicating Clearly: Write to be Understood
Communicating Clearly: Speak to be Heard
Presenting Your Ideas: Plan for High Impact
Presenting Your Ideas: Captivate Your Audience
Moving Past Conflict: Handle Conflict Rationally
Moving Past Conflict: Negotiate for Resolution
Preparing to Negotiate: Know Your Game Position
Preparing to Negotiate: Know the Opposing Position
Preparing to Negotiate: Size Up the Playing Field
Selecting Your Strategy: Choose Your Game Plan
Selecting Your Strategy: Compete to Win
Selecting Your Strategy: Collaborate for Solutions
Selecting Your Strategy: Compromise to Move Forward
Selecting Your Strategy: Choosing Not to Negotiate
Selecting Your Strategy: Legal and Ethical Concerns
A Process for Business Writing: The POWER Writing Process
Plan and Organize Your Documents: Plan Before Writing
Plan and Organize Your Documents: Brainstorm Before Writing
Write for Business Success: Break Writing Barriers
Plan and Organize Your Documents: Structure Texts for Clarity
Evaluate and Revise for Impact: Check Your Writing Style
Evaluate and Revise for Impact: Review Texts Systematically

Customer Service (16 courses)

Customer Service: 1 Defining Service
Customer Service: 2 Communicating
Customer Service: 3 Fixing Problems
Customer Service: 4 Building a Department
Customer Service: 5 Tools of the Trade
Customer Care: The Value of Customer Care
Customer Care: You Make the Difference
Customer Care: Who is the Customer?
Excelling at Customer Care: Customers Define Success
Excelling at Customer Care: Recognize Critical Moments
Excelling at Customer Care: Increase Sales via Service
Communicating with Customers: Service Face to Face
Communicating with Customers: Service via the Telephone
Communicating with Customers: Service via the Internet
Rising to the Customer Challenge: Turn Complaints into Delight
Rising to the Customer Challenge: Engage Difficult Customers

Dealing with Difficult People (7 courses)

Dealing with Difficult People: 1 Managing Against the Odds
Dealing with Difficult People: 2 Consideration

Dealing with Difficult People: 3 Attitude
Dealing with Difficult People: 4 Trust
Dealing with Difficult People: 5 Power
Dealing with Difficult People: 6 Communication
Dealing with Difficult People: 7 Responsibility

Effective Business Communication (7 courses)

Effective Business Communication: 2 The Planning Worksheet
Effective Business Communication: 3 Writing Skills
Effective Business Communication: 4 Patterns of Development
Effective Business Communication: 5 Letters
Effective Business Communication: 6 Memos, E-Mail and Other Communications
Effective Business Communication: 7 Reports
Effective Business Communication: 8 Documentation

Effective Presentations (4 courses)

Effective Presentations: 1 Preparing for a Presentation
Effective Presentations: 2 Developing an Effective Message
Effective Presentations: 3 Improving Delivery Skills
Effective Presentations: 4 Using PowerPoint and Other Visuals

Finance (5 courses)

PrimeFinance: The Ground Rules
PrimeFinance: The Financial Statements
PrimeFinance: Evaluating Performance
PrimeFinance: Budgeting Matters
PrimeFinance: How to Budget

Fundamentals of Business Management (3 courses)

Fundamentals of Business Management: 1 Management in Perspective
Fundamentals of Business Management: 2 Functions of Front-Line Management
Fundamentals of Business Management: 3 Managerial Finance and Accounting

Grammar Series (4 courses)

Grammar: 1 Fundamental Sentence Structures
Grammar: 2 Punctuation
Grammar: 3 Complex Sentence Structures
Grammar: 4 Advanced Grammar

Human Resources (5 courses)

PrimeDiversity Awareness: The Evolving Labor Force
PrimeDiversity Awareness: Diversity Defined
PrimeDiversity Awareness: Begin Your Diversity Journey
PrimeDiversity Management: Corporate Diversity Drivers
PrimeDiversity Management: Be a Diversity Ambassador

Instructional Design (5 courses)

Instructional Design: 1 Process, Needs, and Roles
Instructional Design: 2 Analysis and Objectives
Instructional Design: 3 Design Concepts
Instructional Design: 4 Planning and Implementation
Instructional Design: 5 Evaluation

Management (34 courses)

Developing as a Manager: The Many Roles of a Manager
Communicating Successfully: Speak Without Talking
Communicating Successfully: Manage Better by Listening
Communicating Successfully: Assert to Achieve
Creating Successful Solutions: Identify the Core Issues
Creating Successful Solutions: Solve Problems Creatively
Creating Successful Solutions: Implement Solutions Decisively
Empowering your Workgroup: Delegate for Results
Empowering your Workgroup: Coach for Achievement
Empowering your Workgroup: Evaluate Staff Performance
Cultivating Great Teams: Create an Invincible Team
Cultivating Great Teams: Inspire Team Success
Cultivating Great Teams: Team Briefings for Success
Cultivating Great Teams: Resolve Conflicts Positively
Building Dynamic Teams: Build Dynamic Teams
Building Dynamic Teams: Drive to a Mission
Building Dynamic Teams: Strive for Effectiveness
Building Dynamic Teams: Thrive on Teamwork
Building Dynamic Teams: Arrive at Peak Performance
Succeeding Through Teamwork: Tune Into Team Communication
Succeeding Through Teamwork: Resolve Team Conflict
Succeeding Through Teamwork: Differences Make Great Teams
Succeeding Through Teamwork: Motivate Teams to Excel
Making Team Decisions: Brainstorm as a Team
Making Team Decisions: Decide Through Silent Voting
Making Team Decisions: Merge Team Opinions
Making Team Decisions: Organize Team Consensus
Making Team Decisions: Choose Between Alternatives
Making Team Decisions: Rank Choices by Criteria
Measuring Team Performance: Measure for Success
Measuring Team Performance: Select the Right Metrics
Measuring Team Performance: Survey for Accurate Data
Measuring Team Performance: Focus on Perceptions
Measuring Team Performance: Learn from Results

Management Skills Introduction (7 courses)

Management Skills Introduction: 1 Ready! Set! Manage!

Management Skills Introduction: 2 Motivating
Management Skills Introduction: 3 Planning
Management Skills Introduction: 4 Communication
Management Skills Introduction: 5 Getting Input
Management Skills Introduction: 6 Dealing with Challenging People and Times
Management Skills Introduction: 7 Building Success

Managing Change (3 courses)

Managing Change: 1 Refocusing Yourself
Managing Change: 2 Leading the Team
Managing Change: 3 Working with Individuals

Marketing (9 courses)

Marketing Your Business on the Web
Branding Your Internet Identity: eMarketing Overview
Branding Your Internet Identity: Define Your Core Business
Branding Your Internet Identity: Develop an Online Identity
Branding Your Internet Identity: Form Strategic Alliances
Scoping Your Internet Project: Evaluate Statistics
Scoping Your Internet Project: Research Accurate Data
Scoping Your Internet Project: Select Your Web Team
Scoping Your Internet Project: Create an eMarketing Budget

Motivation (5 courses)

Motivation: 1 Leading with a Vision
Motivation: 2 Communicating
Motivation: 3 Rewarding and Correcting
Motivation: 4 Performance and Training
Motivation: 5 Building Trust

Motivation Methods and Strategies (1 course)

Motivation Methods and Strategies: 2 Leading for Commitment

Negotiating (4 courses)

Negotiating: 1 Negotiating Techniques
Negotiating: 2 Gaining Control
Negotiating: 3 Closing the Deal
Negotiating: 4 Everyday Negotiations

Professional Development (29 courses)

Balancing Stress: Measuring Stress
Balancing Stress: Simple Solutions for Stress
Balancing Stress: Stress Relieving Habits
Balancing Stress: Devise a Stress Control Plan
Expanding Time: Develop SMART Goals

Expanding Time: Remove Your Barriers
Expanding Time: Focus on What is Important
Working Collaboratively: Assert Your Influence
Working Collaboratively: Build Rapport, Gain Trust
Working Collaboratively: Communicate Your Goals
Working Collaboratively: Extend Your Influence
Working with Difficult People: Recognize Work Styles
Working with Difficult People: Respond to Challenges
Working with Difficult People: Cope With Continued Conflict
Solving Problems Logically: Solve Problems Together
Solving Problems Logically: The Problem Solving Process
Defining the Issue: Analyze Problems Creatively
Defining the Issue: Determine the Real Problem
Investigating the Problem: Use Investigative Tools
Investigating the Problem: Gather Evidence
Investigating the Problem: Interpret Data
Selecting the Solution: Solve Problems Methodically
Selecting the Solution: Group-Based Solutions
Selecting the Solution: Cost-Benefit Solutions
Accepting the Decision: Sell Your Solution
Accepting the Decision: Implement Decisions
Making Group Decisions: Working Together
Making Group Decisions: The Nature of Groups
Making Group Decisions: Ensure Group Success

Project Management (31 courses)

Project Management: 1 Project Management Overview
Project Management: 2 Understanding the Project Manager's Role
Project Management: 3 Defining the Problem
Project Management: 4 Determining the Strategy
Project Management: 5 Developing the Work Breakdown Structure
Project Management: 6 Estimating and Scheduling Resources
Project Management: 7 Understanding Scheduling Computations
Project Management: 8 Tracking Project Activities
Project Management: 9 Closing Out the Project
Project Management: 10 Formalizing Project Management Standards
Project Management: 11 Developing Project Teams
Project Management: 12 Ensuring Your Own Effectiveness
Project Management: Overview
Project Management: Initiating a Project
Project Management: Planning a Project Scope
Project Management: Planning Project Activities
Project Management: Project Cost
Project Management: Executing a Project
Project Management: Controlling a Project
Project Management: Closing a Project
Project Management Professional: Integration Management

Project Management Professional: Scope Management
Project Management Professional: Time Management I
Project Management Professional: Time Management II
Project Management Professional: Cost Management
Project Management Professional: Quality Management
Project Management Professional: Human Resources Management
Project Management Professional: Communications Management
Project Management Professional: Risk Management
Project Management Professional: Procurement Management
Project Management Professional: Certification Review

Project Management Professional Certification 2005 (7 courses)

Project Management Professional Certification 2005: 1 Project Management Framework and Initiating the Project
Project Management Professional Certification 2005: 2 Project Planning
Project Management Professional Certification 2005: 3 Project Execution and Quality Management
Project Management Professional Certification 2005: 4 Project Monitoring and Control
Project Management Professional Certification 2005: 5 Project Closing
Project Management Professional Certification 2005: 6 Professional Responsibility
Project Management Professional Certification 2005: 7 Practice Exams

Project Management from a People Perspective (6 courses)

Project Management from a People Perspective: 1 Working Across Departments
Project Management from a People Perspective: 2 Building and Leading a Team
Project Management from a People Perspective: 3 Managing Project Stakeholders
Project Management from a People Perspective: 4 Communicating Effectively
Project Management from a People Perspective: 5 Key Documentation
Project Management from a People Perspective: 6 Balancing Multiple Projects

Sales (16 courses)

Sales: Seller Behaviors
Sales: Buyer Behaviors
Sales: Buyer-Focused Selling
Sales: The Selling Cycle
Sales: Telephone Communications
Sales: Communication Skills
Sales: Written Communications
Sales: Managing a Territory
Sales: Gathering Information
Sales: Planning a Sales Call
Sales: The Sales Call
Sales: Probing and Questioning
Sales: Presenting Solutions
Sales: Closing the Sale
Sales: Buyer Reactions
Sales: Concluding a Call

Sarbanes-Oxley Act (2 courses)

Sarbanes-Oxley Act: 1 Overview, Disclosures, and Reporting
Sarbanes-Oxley Act: 2 Standards, Regulations, and Penalties

Sexual Harassment in the Workplace (4 courses)

Sexual Harassment in the Workplace: 1 Why Can't We All Just Get Along
Sexual Harassment in the Workplace: 2 Defining Sexual Harassment
Sexual Harassment in the Workplace: 3 Preventing Sexual Harassment
Sexual Harassment in the Workplace: 4 Responding to Sexual Harassment

Stress Management (4 courses)

Stress Management: 1 Stress on the Job
Stress Management: 2 Resisting Stress
Stress Management: 3 Assertiveness
Stress Management: 4 Coping with Anger

Teams That Work (2 courses)

Teams That Work: 1 Building Effective Teams
Teams That Work: 2 Leading Effective Teams

Time Management Fundamentals (5 courses)

Time Management Fundamentals: 1 Evaluating and Improving Time Management
Time Management Fundamentals: 2 Organizing Tasks and Creating Uninterrupted Time
Time Management Fundamentals: 3 Managing Meetings
Time Management Fundamentals: 4 Managing Workload
Time Management Fundamentals: 5 Managing Time with Co-Workers

End User - Desktop Computing**Adobe Photoshop Album (1 course)**

Touching up Digital Photos by Using Adobe Photoshop Album 2.0

Computer Basics (1 course)

Computer Basics: 1 Using Your PC

Computing Concepts (9 courses)

Computing Concepts: 1 Types of Security
Computing Concepts: 2 Security Risks
Computing Concepts: 3 Database Basics
Computing Concepts: 4 Selecting Databases

Computing Concepts: 5 Data Processing
Computing Concepts: 6 Managing Data
Computing Concepts: 7 Teleprocessing
Computing Concepts: 8 Transmitting Data
Computing Concepts: 9 Messages

Corel WordPerfect (2 courses)

Fundamentals of Corel WordPerfect 12
Advanced Features of Corel WordPerfect 12

Crystal Reports 8 (8 courses)

Crystal Reports 8: 1 Getting Started
Crystal Reports 8: 2 Designing a Report
Crystal Reports 8: 3 Selecting Records
Crystal Reports 8: 4 Sorting and Grouping Data
Crystal Reports 8: 5 Creating Summary Totals, Reports, and Graphs
Crystal Reports 8: 6 Formulas and Functions
Crystal Reports 8: 7 Printing and Exporting Reports
Crystal Reports 8: 8 Linking Tables

Crystal Reports XI (10 courses)

Crystal Reports XI: 1 Navigating the Design Environment
Crystal Reports XI: 2 Selecting Just the Right Data Source(s) for Your Report
Crystal Reports XI: 3 Report Wizards and Do It Yourself
Crystal Reports XI: 4 Selecting and Organizing Your Report Data
Crystal Reports XI: 5 Manipulating Your Report Data in Meaningful Ways
Crystal Reports XI: 6 Letting Formulas and Functions Do All the Work
Crystal Reports XI: 7 Creating Dynamic Reports with Parameters
Crystal Reports XI: 8 Formatting Reports that Function and Sizzle
Crystal Reports XI: 9 Making Reports Sections Work for You
Crystal Reports XI: 10 Visualizing Your Report Data with Charts and Maps

GroupWise 6.5 (8 courses)

GroupWise 6.5: 1 Getting Started
GroupWise 6.5: 2 Messages and the Address Book
GroupWise 6.5: 3 Managing Messages
GroupWise 6.5: 4 Calendars and Tasks
GroupWise 6.5: 5 Advanced GroupWise Features
GroupWise 6.5: 6 Managing Documents
GroupWise 6.5: 7 Remote Access and Customizing GroupWise
GroupWise 6.5: 8 Mobile GroupWise Access

Internet Explorer 6 (2 courses)

Internet Explorer 6: 1 Browsing the Web
Internet Explorer 6: 2 Using Files and Mail

Internet Explorer 7 (1 course)

Internet Explorer 7: 1 Learning the New Interface and Features

Introduction to PCs (10 courses)

Introduction to PCs: 1 Introducing the PC
Introduction to PCs: 2 Using Your PC
Introduction to PCs: 3 Working with Folders and Files
Introduction to PCs: 4 Inside Your PC
Introduction to PCs: 5 Basic Peripherals
Introduction to PCs: 6 Other Peripherals
Introduction to PCs: 7 Understanding Software
Introduction to PCs: 8 Introducing the Internet
Introduction to PCs: 9 Internet and E-mail Tips
Introduction to PCs: 10 Troubleshooting and Tips

Lotus Notes 6.5 (5 courses)

Lotus Notes 6.5: 1 Mail
Lotus Notes 6.5: 2 Calendar, To Do Lists, and Address Books
Lotus Notes 6.5: 3 Databases
Lotus Notes 6.5: 4 Managing and Enhancing Documents
Lotus Notes 6.5: 5 Advanced Notes Features

Lotus Notes R5 (3 courses)

Migrating to Lotus Notes R5
Lotus Notes R5 for End-Users Basic
Lotus Notes R5 for End-Users Advanced

Macromedia Director (2 courses)

Getting Started with Director 8.0
Advanced Features of Director 8.0

Microsoft InfoPath (1 course)

Introduction to InfoPath 2003

Microsoft Office 2000 (14 courses)

Migrating to Microsoft Office 2000
Microsoft Word 2000 Basic
Microsoft Word 2000 Intermediate
Microsoft Word 2000 Advanced
Microsoft Excel 2000 Basic
Microsoft Excel 2000 Intermediate
Microsoft Excel 2000 Advanced
Microsoft Access 2000 Basic

Microsoft Access 2000 Intermediate
Microsoft Access 2000 Advanced
Microsoft PowerPoint 2000 Basic
Microsoft PowerPoint 2000 Advanced
Microsoft Outlook 2000 Basic
Microsoft Outlook 2000 Intermediate

Microsoft Office 2002 (XP) (16 courses)

Getting Started with Access 2002
Creating Queries & Forms with Access 2002
Creating Reports, Charts, & Macros with Access 2002
Getting Started with Excel 2002
Data Management and Analysis with Excel 2002
Using Advanced Data Management Techniques
Enhancing and Securing Data
Getting Started with Outlook 2002
Advanced Features of Outlook 2002
Introducing Office XP
Getting Started with PowerPoint 2002
Advanced Features of PowerPoint 2002
Getting Started with Word 2002
Advanced Features of Word 2002
Designing Documents and Presenting Data
Managing Large and Collaborative Documents

Microsoft Office 2003 (9 courses)

Getting Started w/ Word 2003
Advanced Features of Word 2003
Getting Started With Excel 2003
Managing Worksheets and Customizing Excel 2003
Intro. to Outlook 2003
Outlook 2003 Proficient User
Getting Started w/ PowerPoint 2003
Getting Started with Access 2003
Advanced Features of PowerPoint 2003

Microsoft Office 2003 - What's New (2 courses)

Office 2003 - What's New: 1 New Features
Office 2003 - What's New: 2 Changes in Applications

Microsoft Office 2007 (35 courses)

Access 2007: 1 Introduction to Access
Access 2007: 2 Creating Tables
Access 2007: 3 Working with Tables
Access 2007: 4 Creating Forms
Access 2007: 5 Creating Reports

Access 2007: 6 Creating Queries and Filters
Access 2007 Advanced: 1 Expressions and Queries
Access 2007 Advanced: 2 PivotTables, PivotCharts, and Graphs
Access 2007 Advanced: 3 Macros and Data Imports/Exports
Excel 2007: 1 Getting Started
Excel 2007: 2 Creating a Worksheet
Excel 2007: 3 Formatting Data
Excel 2007: 4 Editing and Printing Worksheets
Excel 2007: 5 Managing Worksheets
Excel 2007: 6 Using Charts and Objects
Excel 2007 Advanced: 1 Filtering and Sorting Data
Excel 2007 Advanced: 2 Using Pivot Tables
Excel 2007 Advanced: 3 Working with Functions
Excel 2007 Advanced: 4 Using Data Analysis Tools
Excel 2007 Advanced: 5 Automating with VBA Macros
Excel 2007 Advanced: 6 Adding Connections and Importing Data
PowerPoint 2007: 1 Getting Started
PowerPoint 2007: 2 Developing a Presentation
PowerPoint 2007: 3 Design Elements
PowerPoint 2007: 4 Inserting Shapes
PowerPoint 2007: 5 Formatting Shapes
PowerPoint 2007: 6 Clip Art, Pictures, and WordArt
PowerPoint 2007: 7 SmartArt Graphics
PowerPoint 2007: 8 Charts and Tables
Word 2007: 1 Getting Started
Word 2007: 2 Typing and Editing Text
Word 2007: 3 Formatting Text
Word 2007: 4 Formatting Paragraphs and Lists
Word 2007: 5 Building Tables
Word 2007: 6 Working with Images

Microsoft Office 2007 - What's New (7 courses)

Office 2007: 1 Navigating the New Interface
Office 2007: 2 What's New in Word
Office 2007: 3 What's New in Excel
Office 2007: 4 What's New in PowerPoint
Office 2007: 5 What's New in Access
Office 2007: 6 What's New in Outlook
Office 2007: 7 Common Tasks

Microsoft Office 97/98 (13 courses)

Microsoft Word 97 Basic
Microsoft Word 97 Intermediate
Microsoft Word 97 Advanced
Microsoft Excel 97 Basic
Microsoft Excel 97 Intermediate
Microsoft Excel 97 Advanced

Microsoft Access 97 Basic
Microsoft Access 97 Intermediate
Microsoft Access 97 Advanced
Microsoft PowerPoint 97 Basic
Microsoft PowerPoint 97 Advanced
Microsoft Outlook 98 Basic
Microsoft Outlook 98 Advanced

Microsoft Project 2000 (2 courses)

Fundamentals of MS Project 2000
Advanced Features of MS Project 2000

Microsoft Project 2003 (10 courses)

Project 2003: 1 Learning the Basics
Project 2003: 2 Setting Up a Project
Project 2003: 3 Managing Project Files
Project 2003: 4 Creating a Task List
Project 2003: 5 Scheduling Tasks
Project 2003: 6 Viewing a Schedule
Project 2003: 7 Defining Resources and Costs
Project 2003: 8 Assigning Resources and Costs
Project 2003: 9 Tracking a Project
Project 2003:10 Analyzing Progress and Revising the Schedule

Microsoft Project 98 (3 courses)

Microsoft Project 98 Basic
Microsoft Project 98 Intermediate
Microsoft Project 98 Advanced

Microsoft Publisher (3 courses)

Basics of Publisher 2000
Using Publisher 2002
Microsoft Publisher 2003

Microsoft SharePoint 2003 (12 courses)

SharePoint 2003: 1 SharePoint Basics
SharePoint 2003: 2 Standard Libraries and Lists
SharePoint 2003: 3 Advanced SharePoint Features
SharePoint 2003: 4 Site Administration Basics
SharePoint 2003: 5 Advanced Administration Functions
SharePoint 2007: 1 Getting Organized
SharePoint 2007: 2 Managing Documents
SharePoint 2007: 3 Using Libraries and Lists
SharePoint 2007: 4 Creating Pages, Workspaces, and Sites
SharePoint 2007: 5 Integrating with Microsoft Office

SharePoint 2007: 6 Managing Records and Web Content
SharePoint 2007: 7 Using Advanced Features

Microsoft Visio 2002 (11 courses)

Diagramming with Microsoft Visio 2002
Visio 2002: 1 Using Tools, Commands, Custom Toolbars, and Menus
Visio 2002: 2 Working with Objects and Hyperlinks
Visio 2002: 3 Using the Shape Menu
Visio 2002: 4 Working with Shapes
Visio 2002: 5 Defining and Using Styles, Custom Properties and Templates
Visio 2002: 6 Working with Pages, Layers, and Stencils
Visio 2002: 7 Working with Data
Visio 2002: 8 Understanding ShapeSheets
Visio 2002: 9 Working with Flowcharts
Visio 2002:10 Creating Database Models

Operating Systems (1 course)

Introduction to Operating Systems

Paint Shop Pro 5 Series (2 courses)

Paint Shop Pro 5: 1 Working With Graphics
Paint Shop Pro 5: 2 Enhancing Images

Windows 2000 (5 courses)

Win 2000 Professional for End-Users Basic: Getting Started
Win2000 Professional for End-Users Basic: Managing Files & Folders
Win2000 Professional for End-Users Intermediate: Networking
Win2000 Professional for End Users Intermediate: Customization
Win2000 Professional for End-Users Advanced Features

Windows 95 (3 courses)

Microsoft Windows 95 for End-Users Basic
Microsoft Windows 95 for End-Users Intermediate
Microsoft Windows 95 for End-Users Advanced

Windows 98 (4 courses)

Microsoft Windows 98 for End-Users Brief
Microsoft Windows 98 for End-Users Basic
Microsoft Windows 98 for End-Users Intermediate
Microsoft Windows 98 for End-Users Advanced

Windows ME (2 courses)

Getting Started with Windows ME
Advanced Features of Windows ME

Windows NT 4.0 (12 courses)

Planning and Installing NT Server 4.0
Networking NT Server 4.0
NT Server 4.0 Administration
NT Server 4.0 Maintenance
NT Server 4.0 Security
Microsoft Windows NT Workstation 4.0 Essentials
Working with Windows NT Workstation 4.0
Windows NT Workstation 4.0 Networking
Administering Windows NT Workstation 4.0
Microsoft NT 4 Workstation for End-Users Basic
Microsoft NT 4 Workstation for End-Users Intermediate
Microsoft NT 4 Workstation for End-Users Advanced

Windows Vista (2 courses)

Windows Vista: 1 Understanding the New Interface
Windows Vista: 2 Using New Features and Applications

Windows XP (4 courses)

Getting Started with Windows XP Home Edition
Advanced Features of Windows XP Home Edition
Windows XP Upgrade: 1 Home Edition
Windows XP Upgrade: 2 Professional

End User - Home and Small Business**Budgeting and Saving (7 courses)**

Budgeting and Saving: 1 Confronting Debt
Budgeting and Saving: 2 Eliminating Debt
Budgeting and Saving: 3 Banking Basics
Budgeting and Saving: 4 Choosing Bank Accounts
Budgeting and Saving: 5 Planning Your Retirement
Budgeting and Saving: 6 Making 401(k) Plans Work
Budgeting and Saving: 7 Exploring Investment Options

Home Business (4 courses)

Home Business: 1 Choosing a Business
Home Business: 2 Raising Financing
Home Business: 3 Office Management
Home Business: 4 Managing Your Business

Interview Skills (9 courses)

Interview Skills: 1 Getting the Interview
Interview Skills: 2 Preparing Yourself
Interview Skills: 3 Making an Entrance
Interview Skills: 4 Listening and Answering
Interview Skills: 5 Taking the Reins
Interview Skills: 6 Asking Questions
Interview Skills: 7 Opening Interviews
Interview Skills: 8 Tough Interviews
Interview Skills: 9 Following Through

Investing Fundamentals (6 courses)

Investing Fundamentals: 1 The Basics
Investing Fundamentals: 2 Organizing
Investing Fundamentals: 3 Stocks
Investing Fundamentals: 4 Bonds
Investing Fundamentals: 5 Mutual Funds
Investing Fundamentals: 6 Planning

Microsoft Works (7 courses)

Works: 1 Getting Started
Works: 2 Introducing the Word Processor
Works: 3 Formatting Word Processor Pages
Works: 4 Using the Spreadsheet
Works: 5 Managing Spreadsheet Data
Works: 6 Using the Database
Works: 7 Calendar and Cross-Works Tools

QuickBooks 2004 (7 courses)

QuickBooks 2004: 1 Setting Up QuickBooks
QuickBooks 2004: 2 Adding Information and Security
QuickBooks 2004: 3 Invoices, Purchases, and Payments
QuickBooks 2004: 4 Timesaving Features
QuickBooks 2004: 5 Recording Inventory and Assets
QuickBooks 2004: 6 Working with Taxes, Equity, and Liabilities
QuickBooks 2004: 7 Extra Features and Reports

Retirement Planning (2 courses)

Retirement Planning: 1 Money Management
Retirement Planning: 2 Investing

European Computer Driving Licence

BCS Certificate for IT Users (Level 2) - Unit E Series (1 course)

BCS Certificate for IT Users (Level 2) - Unit E: 5 Unit E - Using IT

European Computer Driving Licence 4.0 XP (7 courses)

European Computer Driving Licence 4.0 XP: 1 Concepts of Information Technology (IT)

European Computer Driving Licence 4.0 XP: 2 Using the Computer and Managing Files

European Computer Driving Licence 4.0 XP: 3 Word Processing

European Computer Driving Licence 4.0 XP: 4 Spreadsheets

European Computer Driving Licence 4.0 XP: 5 Database

European Computer Driving Licence 4.0 XP: 6 Presentation

European Computer Driving Licence 4.0 XP: 7 Information and Communication

European Computer Driving Licence Version 4.0 (7 courses)

European Computer Driving Licence Version 4.0: 1 Concepts of Information Technology (IT)

European Computer Driving Licence Version 4.0: 2 Using the Computer and Managing Files

European Computer Driving Licence Version 4.0: 3 Word Processing

European Computer Driving Licence Version 4.0: 4 Spreadsheets

European Computer Driving Licence Version 4.0: 5 Database

European Computer Driving Licence Version 4.0: 6 Presentation

European Computer Driving Licence Version 4.0: 7 Information and Communication

European Computer Driving Licence Version 4.5 (7 courses)

European Computer Driving Licence Version 4.5: 1 Concepts of Information Technology (IT)

European Computer Driving Licence Version 4.5: 2 Using the Computer and Managing Files

European Computer Driving Licence Version 4.5: 3 Word Processing

European Computer Driving Licence Version 4.5: 4 Spreadsheets

European Computer Driving Licence Version 4.5: 5 Databases

European Computer Driving Licence Version 4.5: 6 Presentations

European Computer Driving Licence Version 4.5: 7 Information and Communication

Information Technology

Actuate (1 course)

Actuate Developer Workbench Fundamentals

CISSP Security Professional (9 courses)

CISSP Security Professional: 1 Access Control Systems and Methodology

CISSP Security Professional: 2 Telecommunications and Network Security

CISSP Security Professional: 3 Security Management and Practices

CISSP Security Professional: 4 Applications and Systems Development Security

CISSP Security Professional: 5 Cryptography, Security Architecture, and Security Models

CISSP Security Professional: 6 Operations Security
CISSP Security Professional: 7 Business Continuity and Disaster Recovery Planning
CISSP Security Professional: 8 Law, Investigation, Ethics, and Physical Security
CISSP Security Professional: 9 Practice Exams

Cisco Related Series by MindLeaders BCMSN 642-812 (3 courses)

Cisco Related Series by MindLeaders BCMSN 642-812: 8 Practice Exam 1
Cisco Related Series by MindLeaders BCMSN 642-812: 9 Practice Exam 2
Cisco Related Series by MindLeaders BCMSN 642-812:10 Practice Exam 3

Cisco Related Series by MindLeaders BSCI 642-901 (4 courses)

Cisco Related Series by MindLeaders BSCI 642-901: 8 Practice Exam 1
Cisco Related Series by MindLeaders BSCI 642-901: 9 Practice Exam 2
Cisco Related Series by MindLeaders BSCI 642-901:10 Practice Exam 3
Cisco Related Series by MindLeaders BSCI 642-901:11 Practice Exam 4

Cisco Related Series by MindLeaders CCNA 640-801 (10 courses)

Cisco Related Series by MindLeaders CCNA 640-801: 1 The Open Systems Interconnect Model (OSI)
Cisco Related Series by MindLeaders CCNA 640-801: 2 Hardware and the OSI Reference Model
Cisco Related Series by MindLeaders CCNA 640-801: 3 Wide Area Network Protocols
Cisco Related Series by MindLeaders CCNA 640-801: 4 TCP/IP Technologies
Cisco Related Series by MindLeaders CCNA 640-801: 5 Understanding Layer 2 Switching Technology
Cisco Related Series by MindLeaders CCNA 640-801: 6 Understanding Layer 3 Routing Technologies
Cisco Related Series by MindLeaders CCNA 640-801: 7 Configuring a Cisco Switch
Cisco Related Series by MindLeaders CCNA 640-801: 8 Configuring a Cisco Router
Cisco Related Series by MindLeaders CCNA 640-801: 9 Creating and Applying Additional Router Configurations
Cisco Related Series by MindLeaders CCNA 640-801:10 Practice Exam

Cisco Related Series by MindLeaders CIT 642-831 (9 courses)

Cisco Related Series by MindLeaders CIT 642-831: 1 Networking Principles and Technologies
Cisco Related Series by MindLeaders CIT 642-831: 2 TCP/IP
Cisco Related Series by MindLeaders CIT 642-831: 3 Windows Troubleshooting
Cisco Related Series by MindLeaders CIT 642-831: 4 The Physical and Data Link Layers
Cisco Related Series by MindLeaders CIT 642-831: 5 Virtual LANs
Cisco Related Series by MindLeaders CIT 642-831: 6 Serial Links
Cisco Related Series by MindLeaders CIT 642-831: 7 Routing Protocols
Cisco Related Series by MindLeaders CIT 642-831: 8 ISDN
Cisco Related Series by MindLeaders CIT 642-831: 9 Practice Exams

Cisco Related Series by MindLeaders ISCW 642-825 (3 courses)

Cisco Related Series by MindLeaders ISCW 642-825: 8 Practice Exam 1
Cisco Related Series by MindLeaders ISCW 642-825: 9 Practice Exam 2
Cisco Related Series by MindLeaders ISCW 642-825:10 Practice Exam 3

Cisco Related Series by MindLeaders ONT 642-845 (4 courses)

Cisco Related Series by MindLeaders ONT 642-845: 6 Practice Exam 1
Cisco Related Series by MindLeaders ONT 642-845: 7 Practice Exam 2
Cisco Related Series by MindLeaders ONT 642-845: 8 Practice Exam 3
Cisco Related Series by MindLeaders ONT 642-845: 9 Practice Exam 4

Cisco Related Series by Serebra (13 courses)

Cisco Internetworking Technologies 1
Cisco Internetworking Technologies 2
Cisco Router Configuration Basics
Cisco TCP/IP Addressing and Cisco Routers
Cisco IP Routing Concepts
Cisco IP Routing Configuration
Cisco IPX Routing
Cisco Monitoring and Security
Cisco WAN Protocols - HDLC, PPP
Cisco Configuring X.25
Cisco Configuring Frame Relay and ISDN
Cisco LAN Switching
Cisco Advanced Networking and Routing

Client/Server Technology (5 courses)

Client/Server Concepts
Client/Server Technology for Managers: 1 Client/Server Technology for Managers
Relational Database Concepts and Facilities
Relational Database Concepts: The Structured Query Language
Relational Database Design and Administration

CompTIA A+ 2003 (5 courses)

PC Basics (A+2003)
Installing and Configuring a PC (A+2003)
Operating Systems (A+ 2003)
Preventive Maintenance of a PC (A+2003)
Troubleshooting PC-related Problems (A+2003)

CompTIA A+ Depot Technician 220-604 (9 courses)

CompTIA A+ Depot Technician 220-604: 1 Troubleshooting and Preventive Maintenance
CompTIA A+ Depot Technician 220-604: 2 Advanced PC Troubleshooting
CompTIA A+ Depot Technician 220-604: 3 Portable Computer Fundamentals
CompTIA A+ Depot Technician 220-604: 4 Maintaining and Repairing Portable Computers
CompTIA A+ Depot Technician 220-604: 5 Printers and Scanners
CompTIA A+ Depot Technician 220-604: 6 Troubleshooting Printer Problems
CompTIA A+ Depot Technician 220-604: 7 Security
CompTIA A+ Depot Technician 220-604: 8 Safety and Environmental Issues
CompTIA A+ Depot Technician 220-604: 9 Advanced PC Component Installations and Upgrades

CompTIA A+ Essentials 220-601 (8 courses)

CompTIA A+ Essentials 220-601: 1 Computer Components
CompTIA A+ Essentials 220-601: 2 Operating Systems
CompTIA A+ Essentials 220-601: 3 Diagnosing Problems
CompTIA A+ Essentials 220-601: 4 Laptops and Portable Devices
CompTIA A+ Essentials 220-601: 5 Printers and Scanners
CompTIA A+ Essentials 220-601: 6 Networks
CompTIA A+ Essentials 220-601: 7 Security
CompTIA A+ Essentials 220-601: 8 Safety, Environment, and Customer Issues

CompTIA A+ IT Technician 220-602 (5 courses)

CompTIA A+ IT Technician 220-602:17 Practice Exam 1
CompTIA A+ IT Technician 220-602:18 Practice Exam 2
CompTIA A+ IT Technician 220-602:19 Practice Exam 3
CompTIA A+ IT Technician 220-602:20 Practice Exam 4
CompTIA A+ IT Technician 220-602:21 Practice Exam 5

CompTIA A+ Remote Support Technician 220-603 (6 courses)

CompTIA A+ Remote Support Technician 220-603:15 Practice Exam 1
CompTIA A+ Remote Support Technician 220-603:16 Practice Exam 2
CompTIA A+ Remote Support Technician 220-603:17 Practice Exam 3
CompTIA A+ Remote Support Technician 220-603:18 Practice Exam 4
CompTIA A+ Remote Support Technician 220-603:19 Practice Exam 5
CompTIA A+ Remote Support Technician 220-603:20 Practice Exam 6

CompTIA Network+ 2005 (N10-003) (11 courses)

CompTIA Network+ 2005 (N10-003): 1 Network Fundamentals and Operating Systems
CompTIA Network+ 2005 (N10-003): 2 Network Media
CompTIA Network+ 2005 (N10-003): 3 Network Devices
CompTIA Network+ 2005 (N10-003): 4 Wireless Technologies
CompTIA Network+ 2005 (N10-003): 5 The OSI Model
CompTIA Network+ 2005 (N10-003): 6 TCP/IP Fundamentals
CompTIA Network+ 2005 (N10-003): 7 TCP/IP Configuration and Utilities
CompTIA Network+ 2005 (N10-003): 8 Network and Remote Access Service
CompTIA Network+ 2005 (N10-003): 9 Network Infrastructure and Security
CompTIA Network+ 2005 (N10-003):10 Fault Management and Disaster Recovery
CompTIA Network+ 2005 (N10-003):11 Troubleshooting

CompTIA Network+ Certification (5 courses)

Fundamentals of Networking
OSI Network Layers
TCP/IP Protocol
Accessing Remote Networks
Implementing Networks

CompTIA Security + (6 courses)

Communication Security
Cryptography Concepts
Network Infrastructure Security - Part 1
Network Infrastructure Security - Part 2
Operational and Organizational Security
General Security Concepts

CompTIA Server+ 2005 (SK0-002) (17 courses)

CompTIA Server+ 2005 (SK0-002): 1 Server Basics
CompTIA Server+ 2005 (SK0-002): 2 Server Availability
CompTIA Server+ 2005 (SK0-002): 3 Multiprocessing and Server Memory
CompTIA Server+ 2005 (SK0-002): 4 Server Bus Architecture
CompTIA Server+ 2005 (SK0-002): 5 SCSI Systems
CompTIA Server+ 2005 (SK0-002): 6 IDE/ATA and RAID Systems
CompTIA Server+ 2005 (SK0-002): 7 Advanced Storage Arrays
CompTIA Server+ 2005 (SK0-002): 8 Installing Hardware
CompTIA Server+ 2005 (SK0-002): 9 Server Management and Configuration
CompTIA Server+ 2005 (SK0-002):10 Preparing the Server for Service
CompTIA Server+ 2005 (SK0-002):11 Upgrading the Basic System
CompTIA Server+ 2005 (SK0-002):12 Adapters, Peripherals, Monitoring Agents and Service Tools
CompTIA Server+ 2005 (SK0-002):13 Maintenance and Environmental Issues
CompTIA Server+ 2005 (SK0-002):14 Server Problem Determination
CompTIA Server+ 2005 (SK0-002):15 Troubleshooting
CompTIA Server+ 2005 (SK0-002):16 Disaster Recovery
CompTIA Server+ 2005 (SK0-002):17 Practice Exam

Data Modeling (1 course)

Data Modeling

Data Warehousing (2 courses)

Fundamentals of Data Warehousing
Building a Data Warehouse

Instructional Design Concepts (1 course)

Instructional Design Concepts

LAN/WAN Basics (3 courses)

Networking Basics
LAN Fundamentals
WAN Fundamentals

Linux (10 courses)

Linux: 1 Partitions and the Boot Process

Linux: 2 File Management
Linux: 3 GNU and Linux Commands
Linux: 4 File System Maintenance
Linux: 5 Users and Groups
Linux: 6 Text Streams
Linux: 7 Permissions
Linux: 8 Administration and Documentation
Linux: 9 Backup and Restore
The Linux Operating System

Linux Red Hat Technician RHCT RH202 (8 courses)

Linux Red Hat Technician RHCT RH202: 1 RHCT Prerequisites
Linux Red Hat Technician RHCT RH202: 2 Installation
Linux Red Hat Technician RHCT RH202: 3 Advanced Installation
Linux Red Hat Technician RHCT RH202: 4 Basic Configuration and Administration
Linux Red Hat Technician RHCT RH202: 5 Kernel, User, and Recovery Administration
Linux Red Hat Technician RHCT RH202: 6 The X Window System
Linux Red Hat Technician RHCT RH202: 7 Linux Network Clients
Linux Red Hat Technician RHCT RH202: 8 Exam Practice

Network Security (3 courses)

Fundamentals of Network Security
Maintaining Network Security
Implementing Network Security using Firewalls

OS/390 (49 courses)

JES2 : Job Controls II
OS/390 Introduction
OS/390 MVS Concepts and Facilities
OS/390 MVS JCL Introduction
OS/390 MVS JCL Intermediate
OS/390 MVS JCL Advanced
OS/390 and SMP/E Fundamentals
OS/390 SMPE Maintaining System Software
OS/390 MVS/ESA Fundamentals of VSAM Part I
OS/390 MVS/ESA Fundamentals of VSAM Part II
OS/390 and the Internet
OS/390 Security
OS/390 WebSphere Application Server
OS/390 Introduction to e-business
OS/390 eNetwork Server
OS/390 and Java
OS/390 UNIX System Services: Concepts & Facilities
OS/390 UNIX System Services: Intermediate
OS/390 UNIX System Services Advanced
OS/390 Designing DB2 Data Warehouse

OS/390 Managing DB2 Data Warehouse
OS/390 Introduction to CICS Transaction Server
OS/390 CICS/ESA Concepts
OS/390 REXX Programming Fundamentals
OS/390 REXX Program Development
OS/390 TSO/E REXX Programming
OS/390 Assembl. Language Programming: Intro.
OS/390 Assembl. Language Programming: Intermediate
OS/390 Assembl. Language Programming: Advan.
OS/390 COBOL
OS/390 C Programming
OS/390 C++ Programming
OS/390 and Networking
OS/390 ISPF Programming Dialogs
OS/390 ISPF Dialog Management Services
OS/390 Intro to Parallel Sysplex
OS/390 MQ Series
OS/390 VM Concepts and Facilities
OS/390 Introduction to ISPF
JES2 Job and Device Control I
JES2 Job and Device Control II
JES2 System Control I
JES2 System Control II
JES2 Advanced Operations I
JES2 Advanced Operations II
JES2 Job Controls
CICS/ESA Concepts
CICS/ESA Definition and Program Design
CICS/ESA File Processing and Program Execution

Object Oriented Analysis and Design (2 courses)

Object-Oriented Analysis & Design I
Object-Oriented Analysis & Design II

Oracle 8i (15 courses)

Oracle 8i PL/SQL - Intro to RDBMS and SQL *Plus
Oracle 8i PL/SQL - Functions, Tables, and Groups
Oracle 8i PL/SQL - Adv SQL, SQL *Plus & Data Dictionary
Oracle 8i PL/SQL - DML and DDL Statements
Oracle 8i PL/SQL - Database Objects and Security
Oracle8i PL/SQL: Oracle PL/SQL Basic Operations
Oracle 8i DBA - Introducing Procedure Builder
Oracle 8i DBA - Oracle Server and Database Architecture
Oracle 8i DBA - Oracle Instance, the Start-up and Shutdown Procedure
Oracle 8i DBA - Data Dictionary and Database Files
Oracle 8i DBA - Oracle Storage Architecture
Oracle 8i DBA - Understanding Storage Allocation

Oracle8i DBA: Indexes and Constraints
Oracle 8i DBA - Managing Oracle Database Security
Oracle8i DBA--SQL*Loader, Oracle Export and Import, and NLS

Oracle 10g Administration (17 courses)

Oracle 10g Administration: 1 Oracle Architectural Components
Oracle 10g Administration: 2 Oracle Server Introduction
Oracle 10g Administration: 3 Database Architecture, Creation, and Interfaces
Oracle 10g Administration: 4 Database Control and Storage Structures
Oracle 10g Administration: 5 Managing Users and Schemas
Oracle 10g Administration: 6 Data Management
Oracle 10g Administration: 7 PL/SQL
Oracle 10g Administration: 8 Database Security Management
Oracle 10g Administration: 9 Oracle Net Services
Oracle 10g Administration:10 Oracle Shared Server
Oracle 10g Administration:11 Database Performance Monitoring
Oracle 10g Administration:12 Database Maintenance
Oracle 10g Administration:13 Database Undo Management
Oracle 10g Administration:14 Database Locking Conflicts
Oracle 10g Administration:15 Database Backup and Recovery Concepts
Oracle 10g Administration:16 Database Backups
Oracle 10g Administration:17 Database Recovery

Oracle9i Database Fundamentals 1Z0-031 (10 courses)

Oracle9i Database Fundamentals 1Z0-031: 1 Oracle Architecture and Tools
Oracle9i Database Fundamentals 1Z0-031: 2 Managing Instances and Creating Databases
Oracle9i Database Fundamentals 1Z0-031: 3 Managing the Database Structure
Oracle9i Database Fundamentals 1Z0-031: 4 Managing Tablespaces and Datafiles
Oracle9i Database Fundamentals 1Z0-031: 5 Managing Storage Structures and Undo Data
Oracle9i Database Fundamentals 1Z0-031: 6 Managing Tables
Oracle9i Database Fundamentals 1Z0-031: 7 Managing Indexes and Data Integrity
Oracle9i Database Fundamentals 1Z0-031: 8 Managing Users and Profiles
Oracle9i Database Fundamentals 1Z0-031: 9 Managing Privileges and Roles
Oracle9i Database Fundamentals 1Z0-031:10 Exam Preparation

Oracle9i SQL 1Z0-007 (11 courses)

Oracle9i SQL 1Z0-007: 1 Introduction to SQL
Oracle9i SQL 1Z0-007: 2 Intermediate Queries
Oracle9i SQL 1Z0-007: 3 Queries with Single-Row Functions
Oracle9i SQL 1Z0-007: 4 Combining Tables
Oracle9i SQL 1Z0-007: 5 Grouping and Summarizing Data
Oracle9i SQL 1Z0-007: 6 Advanced Queries and Views
Oracle9i SQL 1Z0-007: 7 Working with Data
Oracle9i SQL 1Z0-007: 8 Creating Tables and Constraints
Oracle9i SQL 1Z0-007: 9 Database Objects and User Security
Oracle9i SQL 1Z0-007:10 SQL*Plus And iSQL*Plus Reporting and PL/SQL

Oracle9i SQL 1Z0-007:11 Practice Exam

Programming (14 courses)

Fundamentals of C++ Programming
Programming Constructs of C++
Object-Oriented Programming using C++
Data Manipulation in C++
Programming Logic and Techniques
SQL Basic Skills
SQL Advanced Skills
Advanced COBOL
Introduction to C Programming
Basic C Programming
Intermediate C Programming
Advanced C Programming
Basic COBOL
Intermediate COBOL

Requirements and Solutions Architecture (2 courses)

Analyzing Requirements
Defining Solution Architectures

Software Engineering (3 courses)

Software Engineering Concepts
Software Project Management
Software Design and Development

System Analysis and Design (1 course)

System Analysis and Design

TCP/IP (2 courses)

Introducing TCP/IP
TCP/IP Protocols & Network Management

Telecommunications (1 course)

Basics of Telecommunications

UML 2.0 (4 courses)

UML 2.0: 1 Understanding UML
UML 2.0: 2 Working with Class Diagrams
UML 2.0: 3 Working with Common Diagrams
UML 2.0: 4 Working with Specialized Diagrams

Unix/Solaris (8 courses)

Introduction to UNIX
UNIX Files and Directories
UNIX Editing, Printing and Text Formatting
UNIX System Administration
UNIX Shell Programming
UNIX Programming Tools
The Sun Solaris Operating System
The HP-UX Operating System

Windows Vista Upgrade (3 courses)

Windows Vista Upgrade: 1 Understanding the New Interface
Windows Vista Upgrade: 2 Using New Features and Applications
Windows Vista Upgrade: 3 Planning a Corporate Deployment

Wireless Networking (1 course)

Wireless Networking for Small Businesses

Information Technology - Microsoft**Developing COM Components (2 courses)**

COM: Basic Concepts and Techniques
COM: Advanced Features and their Implementation

IIS 6 (13 courses)

IIS 6: 1 Architecture and Features
IIS 6: 2 Installation
IIS 6: 3 Administration
IIS 6: 4 Remote Administration
IIS 6: 5 Creating and Configuring Web Sites
IIS 6: 6 Creating and Configuring Applications and FTP Sites
IIS 6: 7 Security
IIS 6: 8 Working from the Command Line
IIS 6: 9 Performance Tuning and Monitoring
IIS 6:10 Maintenance and Troubleshooting
IIS 6:11 Working with the Metabase
IIS 6:12 SMTP and NNTP
IIS 6:13 Publishing

MCSD, Solutions Architecture (4 courses)

MCSD Solutions Architecture I

MCSD Solutions Architecture II
MCSD Solutions Architecture III
MCSD Solutions Architecture IV

MCSE 2000 (54 courses)

Win2000 Professional: Installing and Upgrading
Win2000 Prof MCSE: Installing on Multiple Computers
Win2000 Professional: Managing Hardware Devices
Win2000 Professional: Enhanced Support for Hardware Devices
Win2000 Professional: Admin Users and Groups
Win2000 Professional: Administering Resources
Win2000 Professional: Custom Desktop Environment
Win2000 Professional: Optimizing System Performance
Win2000 Professional: Recovering Data and Systems
Win2000 Professional: Implementing and Monitoring Security
Win2000 Professional: Connect through Networks
Win2000 Server: Installing and Upgrading
Win2000 Server: Managing Hardware Devices & Drivers
Win2000 Server: Managing File and Print Resources
Win2000 Server: Configuring Storage Use
Win2000 Server: Maintenance and Troubleshooting
Win2000 Server: Implementing Local Security and Policies
Win2000 Server: Monitoring and Optimizing
Win2000 Server: Configuring Network Services
Win2000 Server: Managing Terminal Services
Win2000 Server: Setting Up Remote Access Service
Win2000 Server: Sharing Resources Over the Internet
Win2000 Server: Implementing Interoperability
Win2000 Server: Automated Methods of Installation
Win2000 Network Infra Implementation: Administering DNS
Win2000 Network Infra: Administering DHCP
Win2000 Network Infra: Administering WINS
Win2000 Network Infra: Configuring Network Protocols
Win2000 Network Infra: Configuring IP Routing Protocols
Win2000 Network Infra: Config Internet Connection Sharing & Network
Win2000 Network Infra: Administering RAS
Win2000 Network: Using Certificate Services
Win2000 Dir Serve: Install/Config/Trbleshoot Active Directory
Win2000 Dir Serve: Man/Optimizing Active Dir Components
Win2000 Dir Serv: Implementation Change & Configuration Mgmt
Win2000 Dir Serv: Manager User Environ/Software Deploy
Win2000 Dir Serve: Remote Installation of Windows 2000
Win2000 Actv Dir Design: Intro Win2000 Active Dir Services
Win2000 Actv Dir Design: Bus Req. and Naming Strategies
Win2000 Actv Dir Design: Planning a Domain Structure in Win2000
Win2000 Active Directory Design: Active Directory Security and Replication Strategies
Win2000 Actv Dir Design: Adv Active Directory Concepts

Win2000 Netwk Sec Design: Analyzing an Org Sec Reqts
Win2000 Netwk Security Design: Providing Secure Access in a LAN
Win2000 Netwk Security Design: Providing Secure Access in Remote Netwks
Win2000 Netwk Security Design: Providing Secure Access-Internet
Win2000 Netwk Infra Design: Prep. for W2K Netwk Serv Infra
Win2000 Netwk Infra Design: Designing a Network Strategy
Win2000 Netwk Infra Design: Designing a WINS/Dfs Strategy
Win2000 Netwk Infra Design: Internet Connection Infra
Win2000 Netwk Infra Design: Wide Area Network Infra
Win2000 Netwk Infra Design: Internet Connectivity Strat
Win2000 Server Migration - Part I
Win2000 Server Migration - Part II

Microsoft .NET 2.0 App Development MCTS 70-536 (6 courses)

Microsoft .NET 2.0 App Development MCTS 70-536: 8 Visual Basic Practice Exam 1
Microsoft .NET 2.0 App Development MCTS 70-536: 9 Visual Basic Practice Exam 2
Microsoft .NET 2.0 App Development MCTS 70-536: 10 Visual Basic Practice Exam 3
Microsoft .NET 2.0 App Development MCTS 70-536: 11 C# Practice Exam 1
Microsoft .NET 2.0 App Development MCTS 70-536: 12 C# Practice Exam 2
Microsoft .NET 2.0 App Development MCTS 70-536: 13 C# Practice Exam 3

Microsoft .NET 2.0 Web Development MCTS 70-528 (10 courses)

Microsoft .NET 2.0 Web Development MCTS 70-528: 1 Creating and Programming Web Applications
Microsoft .NET 2.0 Web Development MCTS 70-528: 2 Configuring a Web Application
Microsoft .NET 2.0 Web Development MCTS 70-528: 3 Using Globalization, Localization, and Accessibility
Microsoft .NET 2.0 Web Development MCTS 70-528: 4 Using ADO.NET and XML with ASP.NET
Microsoft .NET 2.0 Web Development MCTS 70-528: 5 Creating Custom Web Controls
Microsoft .NET 2.0 Web Development MCTS 70-528: 6 Deploying ASP.NET Applications
Microsoft .NET 2.0 Web Development MCTS 70-528: 7 Troubleshooting and Optimizing Web Applications
Microsoft .NET 2.0 Web Development MCTS 70-528: 8 Customizing and Personalizing Web Applications
Microsoft .NET 2.0 Web Development MCTS 70-528: 9 Implementing Authentication and Authorization
Microsoft .NET 2.0 Web Development MCTS 70-528: 10 Creating ASP.NET Mobile Web Applications

Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316 (6 courses)

Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316: 1 Windows Forms
Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316: 2 Components, Assemblies, and Services
Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316: 3 Data Binding and Data Manipulation
Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316: 4 User Assistance and Accessibility
Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316: 5 Testing, Deployment, Configuration and Support
Microsoft .NET Applications MCSD/MCAD/MCDBA 70-316: 6 Practice Exams

Microsoft .NET Architectures MCP/MCSD 70-300 (7 courses)

Microsoft .NET Architectures MCP/MCSD 70-300: 1 Envisioning the Solution and Analyzing Business Requirements
Microsoft .NET Architectures MCP/MCSD 70-300: 2 Analyzing User, Operational, and Infrastructure Requirements
Microsoft .NET Architectures MCP/MCSD 70-300: 3 Developing Specifications and Creating the Conceptual Design
Microsoft .NET Architectures MCP/MCSD 70-300: 4 Creating the Logical Design

Microsoft .NET Architectures MCP/MCSD 70-300: 5 Creating the Logical Data Model and Physical Design
Microsoft .NET Architectures MCP/MCSD 70-300: 6 Deploying the Application and Creating Standards
Microsoft .NET Architectures MCP/MCSD 70-300: 7 Practice Exam

Microsoft Exchange Server 2003 MCSA/MCSE 70-284 (7 courses)

Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 1 Implementing and Troubleshooting
Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 2 Managing Exchange Recipient Objects
Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 3 Managing Address Lists and Policies
Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 4 Managing the Exchange Organization
Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 5 Managing Computers and Performance
Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 6 Security and Troubleshooting
Microsoft Exchange Server 2003 MCSA/MCSE 70-284: 7 Practice Exams

Project Server 2003 (6 courses)

Project Server 2003: 1 Preparing To Use Project Server
Project Server 2003: 2 Installing and Configuring Project Server
Project Server 2003: 3 Customizing Project Server
Project Server 2003: 4 Customizing PWA and PWA Housekeeping
Project Server 2003: 5 Identifying the Roles of the Project Manager and the Executive
Project Server 2003: 6 Using Project Web Access

SQL Server 2000 (2 courses)

Getting Started with SQL Server 2000
Retrieving Data in SQL Server 2000

SQL Server 2005 MCTS 70-431 (11 courses)

SQL Server 2005 MCTS 70-431: 1 Installing and Configuring SQL Server 2005
SQL Server 2005 MCTS 70-431: 2 Creating Databases
SQL Server 2005 MCTS 70-431: 3 Working with Tables and Programmability Objects
SQL Server 2005 MCTS 70-431: 4 Implementing Database Objects
SQL Server 2005 MCTS 70-431: 5 Supporting the XML Framework
SQL Server 2005 MCTS 70-431: 6 Enhancing Data Consumption and Throughput
SQL Server 2005 MCTS 70-431: 7 Maintaining and Backing Up Databases
SQL Server 2005 MCTS 70-431: 8 Monitoring Performance
SQL Server 2005 MCTS 70-431: 9 Troubleshooting and Optimizing
SQL Server 2005 MCTS 70-431:10 Implementing High Availability
SQL Server 2005 MCTS 70-431:11 Practice Exams

SQL Server 7.0 (14 courses)

SQL Server 7.0 Introduction
SQL Server 7.0 Installing and Upgrading
SQL Server 7.0 Management Part I
SQL Server 7.0 Management Part II
SQL Server 7.0 Management Part III
SQL Server 7.0 Data Warehousing SQL Part I

SQL Server 7.0 Data Warehousing Part II
SQL Server 7.0 Developing SQL Client/Server Part I
SQL Server 7.0 Developing SQL Client/Server Part II
SQL Server 7.0 Advanced Features Part I
SQL Server 7.0 Advanced Features Part II
SQL Server 7.0 Web Integration
SQL Server 7.0 Database Admin. Part I
SQL Server 7.0 Database Admin. Part II

Server 2003 Security Admin MCSA/MCSE 70-299 (5 courses)

Server 2003 Security Admin MCSA/MCSE 70-299: 1 Implementing, Managing, and Troubleshooting Security Policies
Server 2003 Security Admin MCSA/MCSE 70-299: 2 Network Communications Security and Patch Management
Server 2003 Security Admin MCSA/MCSE 70-299: 3 PKI Administration and IPSec Troubleshooting
Server 2003 Security Admin MCSA/MCSE 70-299: 4 Planning and Implementing Security for Remote Users and Wir
Server 2003 Security Admin MCSA/MCSE 70-299: 5 Practice Exams

Visual Basic .NET Windows Apps MCSD/MCAD 70-306 (6 courses)

Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 1 Windows Forms and Controls
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 2 Exceptions, Components, and Assemblies
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 3 Binding and Manipulating Data
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 4 Globalization and User Services
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 5 Testing, Deploying, and Maintaining Windows Application
Visual Basic .NET Windows Apps MCSD/MCAD 70-306: 6 Practice Exams

Visual Basic .NET for Web MCSD/MCAD 70-305 (8 courses)

Visual Basic .NET for Web MCSD/MCAD 70-305: 1 Web Forms and Controls
Visual Basic .NET for Web MCSD/MCAD 70-305: 2 User Interface Navigation and Error Handling
Visual Basic .NET for Web MCSD/MCAD 70-305: 3 Binding, Consuming, and Manipulating Data
Visual Basic .NET for Web MCSD/MCAD 70-305: 4 Components, Assemblies, and Web Services
Visual Basic .NET for Web MCSD/MCAD 70-305: 5 Globalization and Legacy Code
Visual Basic .NET for Web MCSD/MCAD 70-305: 6 Testing, Debugging, and Deploying Web Applications
Visual Basic .NET for Web MCSD/MCAD 70-305: 7 Maintaining, Supporting, and Configuring Web Applications
Visual Basic .NET for Web MCSD/MCAD 70-305: 8 Practice Exams

Visual Basic .NET for XML Web MCSD/MCAD 70-310 (6 courses)

Visual Basic .NET for XML Web MCSD/MCAD 70-310: 1 DataSets and XML Data
Visual Basic .NET for XML Web MCSD/MCAD 70-310: 2 .NET Remoting and Web Services
Visual Basic .NET for XML Web MCSD/MCAD 70-310: 3 Windows Services and Component Services
Visual Basic .NET for XML Web MCSD/MCAD 70-310: 4 Testing, Debugging, and Deployment
Visual Basic .NET for XML Web MCSD/MCAD 70-310: 5 Security Issues
Visual Basic .NET for XML Web MCSD/MCAD 70-310: 6 Practice Exams

Visual Basic 2005 (9 courses)

Visual Basic 2005: 1 .NET Platform Architecture
Visual Basic 2005: 2 Managed Type Fundamentals

Visual Basic 2005: 3 Objects, Values, and Memory
Visual Basic 2005: 4 Reflection and Attributes
Visual Basic 2005: 5 Delegates and Events
Visual Basic 2005: 6 Asynchronous Execution
Visual Basic 2005: 7 Assemblies
Visual Basic 2005: 8 Windows Forms
Visual Basic 2005: 9 Code Access Security

Visual Basic 6 (MS Certified) (14 courses)

Visual Basic 6 Introduction Part I
Visual Basic 6 Introduction Part II
Visual Basic 6 Intermediate
Visual Basic 6 Advanced
Visual Basic 6 ActiveX/COM Part I
Visual Basic 6 ActiveX/COM Part II
Visual Basic 6 Database Access Part I
Visual Basic 6 Database Access Part II
Visual Basic 6 Enterprise Client/Server Development Part 1
Visual Basic 6 Enterprise Client/Server Dev. Part II
Visual Basic 6 Adv. Enterprise Client/Server Dev. Part I
Visual Basic 6 Adv Enterprise Client/Server Dev. Part II
Visual Basic 6 Using the Win 32 API Part I
Visual Basic 6 Using the Win32 API Part II

Visual C# Web Applications MCAD 70-315 (13 courses)

Visual C# Web Applications MCAD 70-315: 1 Introducing Web Forms
Visual C# Web Applications MCAD 70-315: 2 Controls and Input Validation
Visual C# Web Applications MCAD 70-315: 3 Implementing Navigation for the User Interface
Visual C# Web Applications MCAD 70-315: 4 Error Handling, User Assistance, and Accessibility
Visual C# Web Applications MCAD 70-315: 5 Data Binding
Visual C# Web Applications MCAD 70-315: 6 Accessing and Manipulating Data
Visual C# Web Applications MCAD 70-315: 7 SQL Server Data and Data Errors
Visual C# Web Applications MCAD 70-315: 8 Managing .NET Components and Assemblies
Visual C# Web Applications MCAD 70-315: 9 Web Services, Globalization, and Legacy Code
Visual C# Web Applications MCAD 70-315:10 Testing and Debugging Web Applications
Visual C# Web Applications MCAD 70-315:11 Deploying a Web Application and Using Shared Assemblies
Visual C# Web Applications MCAD 70-315:12 Maintaining, Supporting, and Configuring Web Applications
Visual C# Web Applications MCAD 70-315:13 Practice Exam

Visual C# XML MCAD 70-320 (13 courses)

Visual C# XML MCAD 70-320: 1 Creating and Manipulating Data
Visual C# XML MCAD 70-320: 2 Accessing and Manipulating SQL Server Data
Visual C# XML MCAD 70-320: 3 Accessing and Manipulating XML Data
Visual C# XML MCAD 70-320: 4 .NET Remoting Architecture
Visual C# XML MCAD 70-320: 5 Applying .NET Remoting
Visual C# XML MCAD 70-320: 6 Web Services

Visual C# XML MCAD 70-320: 7 Windows Services
Visual C# XML MCAD 70-320: 8 Component Services
Visual C# XML MCAD 70-320: 9 Enterprise Services and Unmanaged Code
Visual C# XML MCAD 70-320:10 Testing and Debugging
Visual C# XML MCAD 70-320:11 Deployment
Visual C# XML MCAD 70-320:12 Security
Visual C# XML MCAD 70-320:13 Practice Exam

Visual Studio .NET Advanced Topics (7 courses)

Visual Studio .NET Advanced Topics: 1 Using Rich Web Controls and Debugging Applications
Visual Studio .NET Advanced Topics: 2 Data Binding and Working with Control Templates
Visual Studio .NET Advanced Topics: 3 Creating Mobile Applications and Using ADO.NET
Visual Studio .NET Advanced Topics: 4 Working with XML, Configuration, and HTTP Handlers
Visual Studio .NET Advanced Topics: 5 Caching, Security, and Migration
Visual Studio .NET Advanced Topics: 6 Working with Web Services
Visual Studio .NET Advanced Topics: 7 Deploying Applications

Visual Studio .NET Overview (3 courses)

Visual Studio .NET Overview: 1 Exploring the .NET Initiative
Visual Studio .NET Overview: 2 Languages and Application Development
Visual Studio .NET Overview: 3 Getting Started with .NET

Visual Studio .NET Programming with Visual C# (3 courses)

Visual Studio .NET Programming with Visual C#: 1 Getting Started
Visual Studio .NET Programming with Visual C#: 2 Arrays and Classes
Visual Studio .NET Programming with Visual C#: 3 Creating Windows Applications

Visual Studio .NET and ASP.NET (3 courses)

Visual Studio .NET and ASP.NET: 1 Getting Started
Visual Studio .NET and ASP.NET: 2 Using Server Controls
Visual Studio .NET and ASP.NET: 3 Working with Validation and Composite Controls

Windows Server 2003 (5 courses)

Windows Server 2003: 1 Installation and Setup
Windows Server 2003: 2 Working with Active Directory
Windows Server 2003: 3 Printing and IP Addressing
Windows Server 2003: 4 Managing Users and Permissions
Windows Server 2003: 5 Managing Backup and Security

Windows Server 2003 Active Directory MCSE 70-294 (12 courses)

Windows Server 2003 Active Directory MCSE 70-294: 1 Active Directory Infrastructure Overview
Windows Server 2003 Active Directory MCSE 70-294: 2 Working with User, Group, and Computer Accounts
Windows Server 2003 Active Directory MCSE 70-294: 3 Creating User and Group Strategies
Windows Server 2003 Active Directory MCSE 70-294: 4 Working with Forests and Domains
Windows Server 2003 Active Directory MCSE 70-294: 5 Restructuring a Forest and Renaming Domains

Windows Server 2003 Active Directory MCSE 70-294: 6 Working with Trusts and Organizational Units
Windows Server 2003 Active Directory MCSE 70-294: 7 Working with Active Directory Sites
Windows Server 2003 Active Directory MCSE 70-294: 8 Working with Domain Controllers
Windows Server 2003 Active Directory MCSE 70-294: 9 Working with Global Catalog Servers and Schema
Windows Server 2003 Active Directory MCSE 70-294:10 Working with Group Policy
Windows Server 2003 Active Directory MCSE 70-294:11 Deploying Software via Group Policy
Windows Server 2003 Active Directory MCSE 70-294:12 Ensuring Active Directory Availability

Windows Server 2003 Administration MCSE 70-290 (12 courses)

Windows Server 2003 Administration MCSE 70-290: 1 Overview of Windows Server 2003
Windows Server 2003 Administration MCSE 70-290: 2 Managing Physical and Logical Disks
Windows Server 2003 Administration MCSE 70-290: 3 Configuring, Monitoring, and Troubleshooting Server Hardware
Windows Server 2003 Administration MCSE 70-290: 4 Managing User, Group, and Computer Accounts
Windows Server 2003 Administration MCSE 70-290: 5 Managing Access to Resources
Windows Server 2003 Administration MCSE 70-290: 6 Configuring Terminal Services
Windows Server 2003 Administration MCSE 70-290: 7 Managing and Troubleshooting Terminal Services
Windows Server 2003 Administration MCSE 70-290: 8 Using Server Management Tools
Windows Server 2003 Administration MCSE 70-290: 9 Managing Web Servers with IIS 6.0
Windows Server 2003 Administration MCSE 70-290:10 Monitoring Performance and Security
Windows Server 2003 Administration MCSE 70-290:11 Planning Disaster Recovery
Windows Server 2003 Administration MCSE 70-290:12 Implementing Disaster Recovery

Windows Server 2003 Infrastructure MCSE 70-297 (9 courses)

Windows Server 2003 Infrastructure MCSE 70-297: 1 Assessing the Environment
Windows Server 2003 Infrastructure MCSE 70-297: 2 Developing the Active Directory Infrastructure Design
Windows Server 2003 Infrastructure MCSE 70-297: 3 Developing the Network Services Design
Windows Server 2003 Infrastructure MCSE 70-297: 4 Designing Logical Components
Windows Server 2003 Infrastructure MCSE 70-297: 5 Name Resolution
Windows Server 2003 Infrastructure MCSE 70-297: 6 Remote Access and Address Management
Windows Server 2003 Infrastructure MCSE 70-297: 7 Service Placement and Sizing
Windows Server 2003 Infrastructure MCSE 70-297: 8 The Physical Design
Windows Server 2003 Infrastructure MCSE 70-297: 9 Practice Exam

Windows Server 2003 Network Management MCSE 70-291 (14 courses)

Windows Server 2003 Network Management MCSE 70-291: 1 TCP/IP Protocol
Windows Server 2003 Network Management MCSE 70-291: 2 IP Addressing and Routing
Windows Server 2003 Network Management MCSE 70-291: 3 Classless Subnet Masking and Client Address Config
Windows Server 2003 Network Management MCSE 70-291: 4 The Dynamic Host Configuration Protocol (DHCP)
Windows Server 2003 Network Management MCSE 70-291: 5 Integrating and Troubleshooting DHCP
Windows Server 2003 Network Management MCSE 70-291: 6 Windows Internet Name Server (WINS)
Windows Server 2003 Network Management MCSE 70-291: 7 WINS Client and Interoperability and NetBIOS
Windows Server 2003 Network Management MCSE 70-291: 8 Domain Naming System Concepts
Windows Server 2003 Network Management MCSE 70-291: 9 The DNS Server
Windows Server 2003 Network Management MCSE 70-291:10 Routing and Remote Access Service VPN Services
Windows Server 2003 Network Management MCSE 70-291:11 Security Templates and Software Updates
Windows Server 2003 Network Management MCSE 70-291:12 Monitoring and Troubleshooting Network Activity

Windows Server 2003 Network Management MCSE 70-291:13 LAN Routing and Dial-Up Services
Windows Server 2003 Network Management MCSE 70-291:14 LAN and Dial-Up Security

Windows Server 2003 Network Planning MCSE 70-293 (13 courses)

Windows Server 2003 Network Planning MCSE 70-293: 1 Using Planning Tools and Documentation
Windows Server 2003 Network Planning MCSE 70-293: 2 Server Roles and Security
Windows Server 2003 Network Planning MCSE 70-293: 3 TCP/IP Infrastructure
Windows Server 2003 Network Planning MCSE 70-293: 4 Routing
Windows Server 2003 Network Planning MCSE 70-293: 5 Internet Connectivity
Windows Server 2003 Network Planning MCSE 70-293: 6 DNS Name Resolution
Windows Server 2003 Network Planning MCSE 70-293: 7 NetBIOS Name Resolution
Windows Server 2003 Network Planning MCSE 70-293: 8 Remote Access
Windows Server 2003 Network Planning MCSE 70-293: 9 High Availability
Windows Server 2003 Network Planning MCSE 70-293:10 Windows Cluster Services and Network Load Balancing
Windows Server 2003 Network Planning MCSE 70-293:11 Internet Protocol
Windows Server 2003 Network Planning MCSE 70-293:12 Security Framework
Windows Server 2003 Network Planning MCSE 70-293:13 Public Key Infrastructure

Windows Server 2003 Security MCSE 70-298 (12 courses)

Windows Server 2003 Security MCSE 70-298: 1 Designing a Secure Network Framework
Windows Server 2003 Security MCSE 70-298: 2 Defining a Baseline Security Template
Windows Server 2003 Security MCSE 70-298: 3 Designing Role-Based Server Security
Windows Server 2003 Security MCSE 70-298: 4 Securing a Public Key Infrastructure and Network Management Pro
Windows Server 2003 Security MCSE 70-298: 5 Designing Network Infrastructure Security
Windows Server 2003 Security MCSE 70-298: 6 Securing Data Transmissions and Wireless Networks
Windows Server 2003 Security MCSE 70-298: 7 Securing Internet Information Services
Windows Server 2003 Security MCSE 70-298: 8 Securing VPNs, Extranets, and Network Clients
Windows Server 2003 Security MCSE 70-298: 9 Securing Active Directory
Windows Server 2003 Security MCSE 70-298:10 Designing an Access Control Strategy for Files and Folders
Windows Server 2003 Security MCSE 70-298:11 Designing an Encrypted File System and Securing Backup/Restore
Windows Server 2003 Security MCSE 70-298:12 Practice Exam

Windows Vista & Office 2007 Desktops MCTS 70-624 (3 courses)

Windows Vista & Office 2007 Desktops MCTS 70-624: 7 Practice Exam 1
Windows Vista & Office 2007 Desktops MCTS 70-624: 8 Practice Exam 2
Windows Vista & Office 2007 Desktops MCTS 70-624: 9 Practice Exam 3

Windows Vista Configuration MCTS 70-620 (6 courses)

Windows Vista Configuration MCTS 70-620: 1 Installing and Upgrading
Windows Vista Configuration MCTS 70-620: 2 Interface and Device Options
Windows Vista Configuration MCTS 70-620: 3 Advanced Networking
Windows Vista Configuration MCTS 70-620: 4 NTFS Security Features and File Sharing
Windows Vista Configuration MCTS 70-620: 5 User Account Security
Windows Vista Configuration MCTS 70-620: 6 Network Security

Windows Vista Enterprise Support MCITP 70-622 (3 courses)

Windows Vista Enterprise Support MCITP 70-622: 6 Practice Exam 1
Windows Vista Enterprise Support MCITP 70-622: 7 Practice Exam 2
Windows Vista Enterprise Support MCITP 70-622: 8 Practice Exam 3

Windows XP Application Support MCDST 70-272 (5 courses)

Windows XP Application Support MCDST 70-272: 1 The Operating System and Internet Explorer
Windows XP Application Support MCDST 70-272: 2 Office and Outlook Applications
Windows XP Application Support MCDST 70-272: 3 Hardware and Network Connectivity
Windows XP Application Support MCDST 70-272: 4 Application Security and Security Incidents
Windows XP Application Support MCDST 70-272: 5 Practice Exams

Windows XP Professional MCSE 70-270 (7 courses)

Windows XP Professional MCSE 70-270: 1 Installation
Windows XP Professional MCSE 70-270: 2 Administering Resources
Windows XP Professional MCSE 70-270: 3 Configuring Hardware
Windows XP Professional MCSE 70-270: 4 Optimizing the System
Windows XP Professional MCSE 70-270: 5 Configuring the Desktop
Windows XP Professional MCSE 70-270: 6 Networking the System
Windows XP Professional MCSE 70-270: 7 Securing the System

Windows XP System Support MCDST 70-271 (7 courses)

Windows XP System Support MCDST 70-271: 1 Installing Windows XP
Windows XP System Support MCDST 70-271: 2 Configuring and Troubleshooting Resources
Windows XP System Support MCDST 70-271: 3 Managing Disks
Windows XP System Support MCDST 70-271: 4 Managing Hardware Devices
Windows XP System Support MCDST 70-271: 5 Configuring the Desktop and User Profiles
Windows XP System Support MCDST 70-271: 6 Performance Monitoring and Network Troubleshooting
Windows XP System Support MCDST 70-271: 7 Practice Exam

Information Technology - Web Development**AJAX (20 courses)**

AJAX: 1 History and Revival of AJAX
AJAX: 2 Introducing JavaScript
AJAX: 3 The XMLHttpRequest Object
AJAX: 4 N-Tier and AJAX
AJAX: 5 Rich Internet Applications
AJAX: 6 CSS and the DOM
AJAX: 7 AJAX Frameworks
AJAX: 8 Understanding an AJAX Library
AJAX: 9 AJAX and Web Services

AJAX:10 Tagging with AJAX
AJAX:11 Cloning Google Suggest
AJAX:12 User Controls and AJAX.NET
AJAX:13 AJAX and Mapping
AJAX:14 AJAX and Web Parts
AJAX:15 AJAX and ASP.NET Security
AJAX:16 Performance
AJAX:17 Debugging Your Application
AJAX:18 AJAX and Site Testing
AJAX:19 AJAX Usability
AJAX:20 Atlas

CGI/Perl (4 courses)

CGI/Perl: 1 Getting Familiar with Forms
CGI/Perl: 2 Building Programs
CGI/Perl: 3 Web Applications
CGI/Perl: 4 Interacting with Databases

CIW Foundations (5 courses)

Internet Concepts
Advanced Internet Concepts
Using HTML
Networking Fundamentals
Internetworking Technologies

CIW Foundations 1D0-510 (41 courses)

CIW Foundations 1D0-510: 1 IT Job Roles
CIW Foundations 1D0-510: 2 Internet Access Infrastructure
CIW Foundations 1D0-510: 3 Web Browsers
CIW Foundations 1D0-510: 4 Electronic Mail
CIW Foundations 1D0-510: 5 Networking and Internet Services
CIW Foundations 1D0-510: 6 Communicating with Internet Technology
CIW Foundations 1D0-510: 7 Web Browser Customizations
CIW Foundations 1D0-510: 8 Internet Client Security Issues
CIW Foundations 1D0-510: 9 Web Search Engines
CIW Foundations 1D0-510:10 PIMs, File Transmissions, and Usage Issues
CIW Foundations 1D0-510:11 Project Management Concepts
CIW Foundations 1D0-510:12 Database Concepts
CIW Foundations 1D0-510:13 Web Page Creation
CIW Foundations 1D0-510:14 HTML and Graphics
CIW Foundations 1D0-510:15 Web Page Design and Color
CIW Foundations 1D0-510:16 HTML User-Input Forms
CIW Foundations 1D0-510:17 HTML Frames
CIW Foundations 1D0-510:18 XML and Server Side Programming Languages
CIW Foundations 1D0-510:19 Web Site Navigation and Accessibility
CIW Foundations 1D0-510:20 Cascading Style Sheets

CIW Foundations 1D0-510:21 Extensible Hypertext Markup Language (XHTML)
CIW Foundations 1D0-510:22 Web Technologies
CIW Foundations 1D0-510:23 GUI HTML-Editing Software
CIW Foundations 1D0-510:24 Web Site Performance Issues
CIW Foundations 1D0-510:25 Web Site Planning
CIW Foundations 1D0-510:26 Web Site Development and Maintenance
CIW Foundations 1D0-510:27 Oral Web Site Presentations
CIW Foundations 1D0-510:28 E-Commerce Technologies
CIW Foundations 1D0-510:29 Database Connectivity
CIW Foundations 1D0-510:30 Service Providers
CIW Foundations 1D0-510:31 End-User Experience / Site Creativity
CIW Foundations 1D0-510:32 Copyright and Ethical Issues
CIW Foundations 1D0-510:33 Basic Data Communications
CIW Foundations 1D0-510:34 Networking Hardware
CIW Foundations 1D0-510:35 IP Addresses
CIW Foundations 1D0-510:36 Internet Servers
CIW Foundations 1D0-510:37 Client Performance Issues
CIW Foundations 1D0-510:38 Network-Aware System Maintenance
CIW Foundations 1D0-510:39 Network-Based Client Operating Systems
CIW Foundations 1D0-510:40 Wireless Networks
CIW Foundations 1D0-510:41 Managing IT Careers

CIW Security 1D0-470 (10 courses)

CIW Security 1D0-470: 1 Security Fundamentals
CIW Security 1D0-470: 2 Attack Types and Encryption
CIW Security 1D0-470: 3 Protocol Layers and Security
CIW Security 1D0-470: 4 Firewalls
CIW Security 1D0-470: 5 Operating System Security
CIW Security 1D0-470: 6 Assessing and Reducing Risk
CIW Security 1D0-470: 7 Security Auditing
CIW Security 1D0-470: 8 Auditing and the Control Phase
CIW Security 1D0-470: 9 Attack Detection and Response
CIW Security 1D0-470:10 Auditing and Log Analysis

ColdFusion MX (10 courses)

ColdFusion MX: 1 Introduction and Installation
ColdFusion MX: 2 Talking With the Database
ColdFusion MX: 3 Displaying Data
ColdFusion MX: 4 Programming and Application Framework
ColdFusion MX: 5 Custom Tags and Building Blocks
ColdFusion MX: 6 Using E-mail, Complex Data Types, and FTP
ColdFusion MX: 7 Securing, Debugging, and Improving Application Performance
ColdFusion MX: 8 Using Flash, Java, and XML
ColdFusion MX: 9 Integration and Understanding Fusebox and FLiP
ColdFusion MX:10 Functions, Tags, and Resources

Dreamweaver MX 2004 (7 courses)

Dreamweaver MX 2004: 1 Interface and Web Page Creation Basics
Dreamweaver MX 2004: 2 Project Planning, Link Creation, and HTML Editing
Dreamweaver MX 2004: 3 Images, Image Maps, and Assets
Dreamweaver MX 2004: 4 Tables, Frames, and Framesets
Dreamweaver MX 2004: 5 Dynamic HTML
Dreamweaver MX 2004: 6 Advanced Behaviors and Forms
Dreamweaver MX 2004: 7 Uploading Projects and Working with Templates

Dynamic HTML (5 courses)

Dynamic HTML: 1 DHTML and Style Sheets
Dynamic HTML: 2 Using Javascript
Dynamic HTML: 3 Objects and Events
Dynamic HTML: 4 Styles and Content
Dynamic HTML: 5 Data From Other Sources

Essentials of e-Commerce (3 courses)

Introduction to E-Commerce
Electronic Commerce Strategies
Electronic Commerce Security Issues

Flash MX 2004 (7 courses)

Flash MX 2004: 1 Using the Interface and Importing Graphics
Flash MX 2004: 2 Drawing, Painting, and Using the Library
Flash MX 2004: 3 Creating Animations
Flash MX 2004: 4 Using Shape Tween and Timeline Effects
Flash MX 2004: 5 Using Sound and Layers
Flash MX 2004: 6 Adding Symbols and Buttons
Flash MX 2004: 7 ActionScript, Behaviors, and Publishing

Flash MX 2004 ActionScript 2.0 (5 courses)

Flash MX 2004 ActionScript 2.0: 1 Object-Oriented Programming
Flash MX 2004 ActionScript 2.0: 2 Properties and Methods
Flash MX 2004 ActionScript 2.0: 3 Implementing Inheritance and Interfaces
Flash MX 2004 ActionScript 2.0: 4 Inter-Object Communications
Flash MX 2004 ActionScript 2.0: 5 Building User Interface Components

FrontPage (5 courses)

Basics of FrontPage 2000
Advanced Features of Frontpage 2000
Getting Started with FrontPage 2002
Formatting & Adding Interactivity to Web Sites
Advanced Features of FrontPage 2002

GUI Design (3 courses)

GUI Design: 1 Planning an Interface

GUI Design: 2 Developing an Interface

GUI Design: 3 Designing Screen Elements

Internet Marketing (13 courses)

Running an Online Business: 1 Your E-Business

Running an Online Business: 2 Getting Started

Running an Online Business: 3 Influences on E-Commerce

Running an Online Business: 4 Killer Apps

Running an Online Business: 5 Developing Your E-Business

Running an Online Business: 6 Real-Time and Data Mining

Running an Online Business: 7 Lowering Your Business Costs

Running an Online Business: 8 Customer Service and Payment

Running an Online Business: 9 Marketing Your E-Business

Running an Online Business:10 Advertising on the Internet

Running an Online Business:11 Building Marketing Strategy

Running an Online Business:12 Resource Planning

Running an Online Business:13 Managing Your E-Business

Java 2 5.0 Programming (14 courses)

Java 2 5.0 Programming: 1 Fundamentals

Java 2 5.0 Programming: 2 Introducing Data Types and Operators

Java 2 5.0 Programming: 3 Program Control Statements

Java 2 5.0 Programming: 4 Classes, Objects, and Methods

Java 2 5.0 Programming: 5 More Data Types and Operators

Java 2 5.0 Programming: 6 More Methods and Classes

Java 2 5.0 Programming: 7 Inheritance

Java 2 5.0 Programming: 8 Packages and Interfaces

Java 2 5.0 Programming: 9 Exception Handling

Java 2 5.0 Programming:10 Using I/O

Java 2 5.0 Programming:11 Multithreaded Programming

Java 2 5.0 Programming:12 Enumerations and Autoboxing

Java 2 5.0 Programming:13 Generics

Java 2 5.0 Programming:14 Applets and Events

Java 2 Enterprise Design (14 courses)

Java 2 Enterprise Design: 1 Enterprise Foundations

Java 2 Enterprise Design: 2 Modeling Components with JavaBeans

Java 2 Enterprise Design: 3 Enterprise Data and JDBC

Java 2 Enterprise Design: 4 Network and Web Communications

Java 2 Enterprise Design: 5 CORBA, RMI, and DCOM Communications

Java 2 Enterprise Design: 6 Naming, Directory, Trading, and Activation Services

Java 2 Enterprise Design: 7 Messaging and Transaction Services

Java 2 Enterprise Design: 8 Systems Assurance and Security

Java 2 Enterprise Design: 9 Java's Security Features
Java 2 Enterprise Design:10 Enterprise Web Enabling
Java 2 Enterprise Design:11 Java Servlets
Java 2 Enterprise Design:12 JavaServer Pages
Java 2 Enterprise Design:13 Enterprise Applications and Enterprise JavaBeans
Java 2 Enterprise Design:14 Advanced Enterprise JavaBeans and Application Integration

Java 2 Programmer Certification 310-035 (10 courses)

Java 2 Programmer Certification 310-035: 1 Java and Object-Oriented Fundamentals
Java 2 Programmer Certification 310-035: 2 Declarations, Flow Control, and Exception Handling
Java 2 Programmer Certification 310-035: 3 Classes, Interfaces, Methods, and Garbage Collection
Java 2 Programmer Certification 310-035: 4 Threads
Java 2 Programmer Certification 310-035: 5 The java.lang Package
Java 2 Programmer Certification 310-035: 6 The java.util Package
Java 2 Programmer Certification 310-035: 7 GUI Components and Containers of the java.awt Package
Java 2 Programmer Certification 310-035: 8 Layouts and Event Handlers of the java.awt Package
Java 2 Programmer Certification 310-035: 9 Graphic and Image Elements of the java.awt Package
Java 2 Programmer Certification 310-035:10 The java.io Package

Java Programming (20 courses)

Fundamentals JavaBeans Programming
Advanced JavaBeans Programming
GUI Programming with Swing
Using Swing Components
Programming Enterprise JavaBeans with WebLogic
Java 2: Introduction to Java 2
Java 2: Language and Semantics
Java 2: Classes and Inheritance
Java 2: Handling Exceptions & Implementing Threads
Java 2: java.lang Package
Java 2: java.util Package
Java 2: Building a Graphical User Interface
Java 2: Applets and Imaging
Java 2: File I/O
Java 2: Advanced Java
Java 2: Enterprise Java
Advanced Features of java.lang & java.util Packages
Java 2: Extending the GUI
Java 2: Networking
Advanced Enterprise Java

JavaScript (3 courses)

JavaScript: 1 Start Using JavaScript
JavaScript: 2 Using JavaScript for Interactivity
JavaScript: 3 Using Advanced JavaScript

Macromedia HomeSite (1 course)

Creating Dynamic Web Sites with HomeSite 5

PHP and MySQL (15 courses)

PHP and MySQL: 1 Installing Required Software

PHP and MySQL: 2 PHP Basics

PHP and MySQL: 3 Programming with PHP

PHP and MySQL: 4 Creating Dynamic Web Sites

PHP and MySQL: 5 SQL and MySQL

PHP and MySQL: 6 Advanced SQL and MySQL

PHP and MySQL: 7 Error Handling and Debugging

PHP and MySQL: 8 Using PHP with MySQL

PHP and MySQL: 9 Developing Web Applications

PHP and MySQL:10 Cookies and Sessions

PHP and MySQL:11 Web Application Security

PHP and MySQL:12 Extended Topics

PHP and MySQL:13 Content Management Example

PHP and MySQL:14 User Registration Example

PHP and MySQL:15 E-Commerce Example

Photoshop CS (7 courses)

Photoshop CS: 1 Getting Started

Photoshop CS: 2 Navigation and Layers

Photoshop CS: 3 Selection and Color

Photoshop CS: 4 Paint, Drawing and Text

Photoshop CS: 5 Layer Styles and Filters

Photoshop CS: 6 Adjustment Layers, Tools and Layer Masks

Photoshop CS: 7 Image Output and Web Design

Visual C# (19 courses)

Visual C#: 1 .NET What You Need to Know

Visual C#: 2 First C# Programs

Visual C#: 3 Data Types in C#

Visual C#: 4 Operators and Expressions

Visual C#: 5 Control Structures and Arrays

Visual C#: 6 Object-Oriented Programming

Visual C#: 7 Classes

Visual C#: 8 More About Types

Visual C#: 9 Methods, Properties and Operators

Visual C#:10 Characters and Strings

Visual C#:11 Arrays and Indexers

Visual C#:12 Inheritance

Visual C#:13 Virtual Methods and Polymorphism

Visual C#:14 Formatting and Conversion

Visual C#:15 Exceptions

Visual C#:16 Interfaces
Visual C#:17 Interfaces and Collections
Visual C#:18 Delegates and Events
Visual C#:19 Introduction to Windows Forms

Visual InterDev 6 (9 courses)

Visual InterDev 6: 1 Learning the Basics
Visual InterDev 6: 2 Using HTML
Visual InterDev 6: 3 Dynamic Content
Visual InterDev 6: 4 Objects and Databases
Visual InterDev 6: 5 Database Interaction
Visual InterDev 6: 6 Active Server Pages
Visual InterDev 6: 7 Controls and Scripts
Visual InterDev 6: 8 Testing and Debugging
Visual InterDev 6: 9 Management and Design

Web Design & Graphics (6 courses)

Web Design Basics
Web Design & Graphics: 1 Introduction to Design
Web Design & Graphics: 2 Making Your Site Fast and Viewable
Web Design & Graphics: 3 Building Your Site with Images
Web Design & Graphics: 4 Building Your Site with Formatting
Web Design & Graphics: 5 Using Other Tools

Web Programming (21 courses)

Fundamentals of HTML Programming
Advanced HTML Programming
XML: Basic Concepts and Techniques
XML: Implementation in Enterprise
JavaScript Fundamentals
JavaScript Programming
JavaScript Browser Objects
Advanced JavaScript
Dynamic HTML
VBScript Programming Basics
ActiveX Programming with VBScript
Programming in PERL 5
Implementing CGI using PERL 5
HTML 4 and Cascading Style Sheets
Basic Programming with ASP.NET Part 1
Basic Programming with ASP.NET Part 2
Basic Programming with VB.NET Part 1
Basic Programming with VB.NET Part 2
Fundamentals of ASP.NET
Fundamentals of VB.NET
Introduction to .NET

Web Publishing and Design with HTML 4.01 and XHTML (5 courses)

Web Publishing and Design with HTML 4.01 and XHTML: 1 Getting Organized

Web Publishing and Design with HTML 4.01 and XHTML: 2 Basics of HTML and XHTML

Web Publishing and Design with HTML 4.01 and XHTML: 3 HTML, XHTML, and Cascading Style Sheets (CSS)

Web Publishing and Design with HTML 4.01 and XHTML: 4 Advanced Cascading Style Sheets (CSS), Forms, and D

Web Publishing and Design with HTML 4.01 and XHTML: 5 Adding Interactivity and Multimedia with HTML and XHTML

Web Server Fundamentals (1 course)

Web Server Concepts

Web Writing Concepts (1 course)

Web Writing Concepts

WebSphere 7.0 with Rational Application Developer (20 courses)

WebSphere 7.0 with Rational Application Developer: 1 Introduction to Rational Application Developer

WebSphere 7.0 with Rational Application Developer: 2 Programming Technologies Overview

WebSphere 7.0 with Rational Application Developer: 3 Environment Setup and Preferences

WebSphere 7.0 with Rational Application Developer: 4 Projects

WebSphere 7.0 with Rational Application Developer: 5 Rational Unified Process (RUP) and Unified Modeling Language

WebSphere 7.0 with Rational Application Developer: 6 Developing Java Applications

WebSphere 7.0 with Rational Application Developer: 7 Developing Database Applications

WebSphere 7.0 with Rational Application Developer: 8 Developing Graphical User Interface (GUI) Applications

WebSphere 7.0 with Rational Application Developer: 9 Developing XML Applications

WebSphere 7.0 with Rational Application Developer: 10 Developing JSP/Servlet-based Web Applications

WebSphere 7.0 with Rational Application Developer: 11 Developing Struts-Based Web Applications

WebSphere 7.0 with Rational Application Developer: 12 Developing Java Server Faces (JSF)-based Web Applications

WebSphere 7.0 with Rational Application Developer: 13 Enterprise Generation Language (EGL)-based Web Applications

WebSphere 7.0 with Rational Application Developer: 14 Developing Enterprise Java Beans (EJB)-Based Web Applications

WebSphere 7.0 with Rational Application Developer: 15 Developing Java 2, Enterprise Edition (J2EE)-Based Web Applications

WebSphere 7.0 with Rational Application Developer: 16 Developing Web Services Applications

WebSphere 7.0 with Rational Application Developer: 17 Servers and Server Configuration

WebSphere 7.0 with Rational Application Developer: 18 Debug Local and Remote Applications

WebSphere 7.0 with Rational Application Developer: 19 Enterprise Application Deployment

WebSphere 7.0 with Rational Application Developer: 20 Review and Summary

XML (6 courses)

XML: 1 Viewing and Understanding XML

XML: 2 Creating a Basic Document

XML: 3 Building DTDs and Checking Documents

XML: 4 Entities

XML: 5 The Document Object Model

XML: 6 CSS and XSL Style Sheets

International Computer Driving Licence

International Computer Driving Licence 4.0 XP (7 courses)

International Computer Driving Licence 4.0 XP: 1 Concepts of Information Technology (IT)
International Computer Driving Licence 4.0 XP: 2 Word Processing
International Computer Driving Licence 4.0 XP: 3 Using the Computer and Managing Files
International Computer Driving Licence 4.0 XP: 4 Spreadsheets
International Computer Driving Licence 4.0 XP: 5 Database
International Computer Driving Licence 4.0 XP: 6 Presentation
International Computer Driving Licence 4.0 XP: 7 Information and Communication

International Computer Driving Licence Version 4.0 (7 courses)

International Computer Driving Licence Version 4.0: 1 Concepts of Information Technology (IT)
International Computer Driving Licence Version 4.0: 2 Using the Computer and Managing Files
International Computer Driving Licence Version 4.0: 3 Word Processing
International Computer Driving Licence Version 4.0: 4 Spreadsheets
International Computer Driving Licence Version 4.0: 5 Database
International Computer Driving Licence Version 4.0: 6 Presentation
International Computer Driving Licence Version 4.0: 7 Information and Communication

International Computer Driving License 4.0 XP U.S. (7 courses)

International Computer Driving License 4.0 XP U.S.: 1 Concepts of Information Technology (IT)
International Computer Driving License 4.0 XP U.S.: 2 Using the Computer and Managing Files
International Computer Driving License 4.0 XP U.S.: 3 Word Processing
International Computer Driving License 4.0 XP U.S.: 4 Spreadsheets
International Computer Driving License 4.0 XP U.S.: 5 Database
International Computer Driving License 4.0 XP U.S.: 6 Presentation
International Computer Driving License 4.0 XP U.S.: 7 Information and Communication